

### DISCOVER A NEW LEVEL OF SOPHISTICATION

Add even more class and convenience to your cruise! When you join **Club Orange**, you'll receive the following exceptional benefits:

For additional questions or to purchase Club Orange, please contact your travel advisor

### **PRIORITY ACCESS**

- » Priority check-in
- » Priority access to specialty restaurant reservations
- » Priority line at the Guest Services desk
- » Priority line at the Shore Excursions desk
- » Priority access to tenders ashore in select ports
- » Priority disembarkation

### **PREMIUM DINING**

- » Expanded 24-hour room service breakfast menu
- » **Pinnacle Class ships:** Private dining venue for breakfast and dinner with an expanded menu
- » **All other ships:** Priority seating in the Dining Room for breakfast and dinner with an expanded menu

\$25/person/day on cruises up to 13 days \$15/person/day on cruises 13+ days

### **EXCLUSIVE AMENITIES**

- » Complimentary stateroom upgrade
- » Dedicated concierge service
- » Welcome glass of sparkling wine on embarkation day
- » Premium bathrobes
- » Club Orange keycard
- » Exclusive Club Orange tote bag (one per stateroom)

### SPECIAL EVENTS

- » Invitation to a special onboard event chosen by the ship's Captain, such as a:
  - Private Greenhouse Spa & Salon® consultation
  - · Complimentary jewelry cleaning
  - Coffee chat with some of our onboard entertainers
- » Guests will be notified of these exclusive experiences once on board







### FAQs

# Is Club Orange available to guests in all suites and staterooms?

Yes, with the exception of Neptune and Pinnacle Suites. Guests in Neptune and Pinnacle Suites receive all of the benefits of Club Orange, excluding the stateroom upgrade and special onboard event, at no additional charge. Club Orange availability is limited for each sailing.

#### Do all guests in the stateroom have to buy Club Orange?

Club Orange charges are applied to the 1st and 2nd guests in the stateroom; however, all guests within that stateroom will receive the Club Orange amenities.

#### Does Club Orange impact cancellation fees?

Yes. Club Orange is an add-on to the total cruise fare and regular cancellation fees will apply.

#### Are guests able to purchase Club Orange after boarding?

This may be available in the future, but currently we offer Club Orange for pre-purchase only.

# What if there is not a better stateroom available for the complimentary upgrade?

Guests will be upgraded to the best available stateroom within the meta category at the time of Club Orange purchase. If a stateroom upgrade is not available at that time, guests will receive an alternative benefit determined by our Ship Inventory team.

# Can priority specialty restaurant reservations be made pre-cruise?

Specialty restaurant reservations are available to book pre-cruise; however, Club Orange dining priority is available only on board. Reservations are available on board through either the Concierge or the Dining Reservations teams. If a requested timeslot is full, a Club Orange or Suite guest will receive priority.

#### What services does the Concierge provide?

The Concierge is available to assist with making dining reservations, booking shore excursions, etc.

### Will a welcome glass of sparkling cider be available for guests who don't drink alcohol?

Yes, a non-alcoholic beverage will be available.

# How is premium 24-hour room service different than what a guest in a standard stateroom receives?

The premium room service breakfast menu includes more options than the standard stateroom menu, plus additional complimentary mimosas and fresh orange juice.

# How does the exclusive dining differ between Pinnacle Class ships and all other ships?

On Pinnacle Class ships, Club Orange guests can enjoy breakfast and dinner at a private dining venue with an expanded menu and reservations are not required. On all other ships, Club Orange guests can enjoy priority seating and an expanded menu in the Dining Room for breakfast and dinner. Club Orange guests will be greeted by the host at an exclusive Welcome Desk and seated at the next available table. Reservations are still recommended during peak evening dining hours.

# Will Club Orange guests be able to invite non-Club Orange guests to the private dining venue with them?

No, the Club Orange dining area remains exclusively for Club Orange guests only. The concierge will assist you with any dining reservations you wish to make with non-Club Orange guests.

# How are the premium bathrobes an upgrade if guests don't get to keep them?

While these plush bathrobes are meant to provide another level of luxury for Club Orange guests while cruising, they are available for purchase and can be monogrammed if desired.



**Club Orange Terms & Conditions:** Club Orange pricing starts from US\$25 per person, per day on cruises 13 days or less or US\$15 per person, per day on cruises longer than 13 days. If there are two occupants in a stateroom, Club Orange benefits must be purchased by both guests. Third and fourth guests sharing the stateroom with 1st/2nd guests are not required to purchase Club Orange and will receive all benefits except sparkling wine and tote bag. Club Orange is capacity-controlled and available on a first come, first served basis. Benefits may be modified or withdrawn without prior notice. By enrolling in Club Orange, guests who have purchased either a Standard or Platinum Cruise Protection Plan are responsible for any increase in cost of the coverage based on the cost of the Club Orange add-on. Benefits apply only to the booking number listed and are neither transferable nor refundable. Other restrictions may apply. Ships' Registry: The Netherlands.